



## Windows® XP Downgrade FAQs

Question	Response
<b>How do I get XP installed on my tablet when I buy one after 6/30/08?</b>	Customers can ask their resellers for value-added service such as re-imaging a custom image.
<b>Why can't Motion install XP on its tablets after 6/30/08?</b>	In accordance with Motion's licensing agreement with Microsoft, Motion is not able to ship a unit out of the factory after 6/30/08 with XP loaded.
<b>Where do I get XP recovery media?</b>	Customers who purchase a tablet with Vista after 6/30/08 may exercise their downgrade rights and purchase XP recovery media by calling Motion Technical Support at 1-866-322-9783, Option 9.  Recovery media may also be purchased as a point of sale option at the time of the tablet purchase.
<b>How much does it cost to downgrade?</b>	A single recovery CD costs \$19.99.
<b>Can one copy of the XP recovery media be used to downgrade more than one Vista tablet?</b>	Yes.
<b>Why can't I buy XP downgrade media from Motion's web store?</b>	Microsoft does not allow Motion to market recovery media in this manner.
<b>Why can't I download the XP downgrade from Motion's web site?</b>	Motion is only able to distribute an operating system with a tablet from the factory or via recovery media. Microsoft does not permit Motion to make download available.
<b>If I buy a tablet with Vista, downgrade to XP, then send the tablet to Motion for repair, which operating system will they restore?</b>	In the event your hard drive gets replaced, or needs to be re-imaged at the depot, Motion may restore the image that matches the original shipping image. If the tablet was purchased with Vista, the depot will restore Vista.